



BMC Instructor-led Online Training

BMC Educational Services delivers our most popular, instructor-led courses online using the latest Web conferencing technology and a high-performance online lab environment. Instructor-led online training provides a highly engaging and interactive training experience without the inconvenience and expense of traveling to a designated training center. Our experienced instructors ensure you receive the knowledge you need to maximize your software investment.

Key Benefits

- » No travel cost or hassles
- » Complete real-time lab exercises using the BMC global training lab environment
- » Live instructor for the complete duration of the course
- » Access to instructor help
- » Similar class hours to our standard course training
- » Same high-quality BMC course materials as our traditional classroom courses

BUSINESS RUNS ON I.T. I.T. RUNS ON BMC SOFTWARE.

Business thrives when IT runs smarter, faster, and stronger. That's why the most demanding IT organizations in the world rely on BMC Software across both distributed and mainframe environments. Recognized as the leader in Business Service Management, BMC offers a comprehensive approach and unified platform that helps IT organizations cut cost, reduce risk and drive business profit. Visit www.bmc.com for more information.

Business Challenge

Highly skilled professionals are required to their skills on the BMC solutions and industry best practices that keep your organization running. However, with your team spread across the country and tight travel budgets, how do you keep everyone's?

BMC Solution: Instructor-led Online Training

Instructor-led online training is the perfect training method for virtual or geographically dispersed teams. This cost-effective format enables your virtual team members to participate as a group in the same training sessions — from the convenience of their own desktops. In addition to the public courses listed on our Web site, BMC also offers private online courses on the same topics. Working directly with you, BMC will tailor these private courses to meet your specific business needs.

Both public and private online training courses are delivered by certified BMC instructors. The format of our training allows you to interact directly with the BMC instructor to ask questions or clarify the material. Our ILO courses are the same as those held in a classroom, including the course length, content and student materials. To participate, all you need is a high-speed Internet connection to access to the online classroom environment. Once online, you will have access to the same hands-on lab exercises used in BMC training centers. As an added benefit, you get 24x7 access to the global training lab for the duration of the class. This means you can spend additional time outside of normal class hours working with the software in a safe and secure environment.

What Customers are saying...

"I enjoyed taking the class online. I think it is a great opportunity for people who can't travel. I hope to take a few more classes this way."

"I LOVED taking the class online from home. Extremely convenient and flexible. I don't think I lost anything except travel expenses."

Alignment with Best Practices

BMC Software is dedicated to developing and delivering best-in-class education. We focus on evolving quality "solution-based" classes around Business Services Management (BSM) processes and technologies that help to enable our customers to optimize their IT infrastructure and at the same time discover how BMC solutions can solve contemporary business challenges.

For More Information

To learn more on Instructor-led online training and the courses available from BMC Educational Services, please visit www.bmc.com/education.