



## BMC Instructor-led Training

BMC Educational Services knows that IT education is critical to the functionality and efficiency of your organization. Your goals are our goals and increasing your productivity, satisfaction and revenue are core components of our mission. Our worldwide team of experts is here to deliver the technology training that will not only get your organization up and running quickly but help you gain a rapid return on your BMC investment.

### Key Benefits

- » Accelerated ROI
- » Full feature/functionality realization
- » In-house expertise
- » Reduced time to value
- » Lower risk on implementation failures
- » More productive and competent staff
- » Professional growth opportunities

### Business Challenge

Highly skilled IT professionals are needed to optimize your BMC solution capabilities and in return, increase the efficiency and productivity of your business. However, with your team spread across the country, possibly around the world and with all the different roles and responsibilities in your organization, how do you keep everyone trained on the latest releases and industry best practices?

### BMC Solution: Instructor-led Training

BMC Educational Service offers a vast selection of courses around BMC solutions and industry best practices. As a matter of fact, we have over 100 instructor-led courses and 30 learning centers around the world to ensure you receive the education you need, when you need it. Our training lends expert instruction, networking time and hands-on lab exercises for practical application of the presented concepts and procedures. Armed with practical experience, each of our job-focused courses is designed to help you acquire the skills you need to immediately return value back to your organization with your newly acquired skills.

For customers who want training at their own facilities, private classes are available. Courses can be delivered at your location and using your own equipment. BMC provides the expert instructor and a 24-hour-a-day, fully functioning global training lab. We will even customize the course content to align with your business objectives if you so choose.

Whether attending one of our many public courses or arranging private training for your team, working with BMC Educational Services is about more than taking a training course; it's about making the most out of your IT career and having the biggest positive impact on your organization.

### Alignment with Best Practices

BMC Software is dedicated to developing and delivering best-in-class education. We focus on evolving quality "solution-based" classes around Business Services Management (BSM) processes and technologies that help to enable our customers to optimize their IT infrastructure and at the same time discover how BMC solutions can solve contemporary business challenges.

### For More Information

To learn more about our instructor-led courses and Learning Pass Credit program, please visit [www.bmc.com/education](http://www.bmc.com/education).

### **BUSINESS RUNS ON I.T. I.T. RUNS ON BMC SOFTWARE.**

Business thrives when IT runs smarter, faster, and stronger. That's why the most demanding IT organizations in the world rely on BMC Software across both distributed and mainframe environments. Recognized as the leader in Business Service Management, BMC offers a comprehensive approach and unified platform that helps IT organizations cut cost, reduce risk and drive business profit. Visit [www.bmc.com](http://www.bmc.com) for more information.